



DONOR IMPACT REPORT

2019 & 2020

25+ YEARS serving

HOOSIER HEROES



1993

HVAF first incorporated as a Far From Home Chapter

HVAF opens its first home and serves its first veteran

1995



1997

Colonel (Ret.) Don Moreau is hired as HVAF's first CEO

Case management is made available to veterans

1998



1998

The Loyd House, named after co-founder Louise Loyd, opened for all female veterans

HVAF developed its Veteran Services Center, and opens Carson Apartments

2000



2001

Command Sergeant Major (Ret.) Dr. Charles Haenlein is hired as HVAF's second CEO - he served in the position for 14 years

HVAF opens up Warman Woods Property - 45 units available for homeless veterans

2002



2007

HVAF Headquarters move to 10th Street - home to 70+ employees and food, clothing, & hygiene pantry

Don Moreau, Sr. Apartments opens for veterans (known as Moreau Veterans Villa today)

2008



COVID-19 pandemic hits - but HVAF pushes through and provides 33,000+ services to 1,400+ veterans

2020-2021



2020

Don Moreau, Sr. Apts gets remodeled and turns into Permanent Supportive Housing unit known as Veterans Villa

HVAF receives funding from The Indianapolis Housing Agency to open its first Permanent Supportive Housing units

2019



2019

Thanks to Indiana Farm Bureau Insurance - HVAF opens its first hospitality room for veterans to eat snacks, play games, and watch television

New housing programs - including Transition in Place & Emergency Service Grant - become available for near homeless veterans and their families

2018



2017

HVAF's food, clothing, and hygiene pantry turns into an in-person shopping experience for veterans

Brigadier General (Ret.) Brian Copes is hired as HVAF's third (and current) CEO

2016



2013

HVAF hires its first Employment Specialist

Supportive Services for Veterans And Families (SSVF) program added to service offerings

2011



2011

Manchester Apartments opens for homeless veterans - a 51-unit building connected to HVAF's Headquarters

The photos throughout this report are the veterans we've served. We are thankful for their vulnerability and strength to share their story with us.

CONTENTS

TIMELINE

2

ABOUT US

4

MEET THE BOARD

5

LETTER FROM OUR BOARD CHAIRMAN

5

LETTER FROM OUR CEO

6

HVAF VALUES

7

2019 OUTCOMES

8

PAMELA'S STORY

9

2019 DONORS & TRIBUTES

10

2019 IN-KIND DONORS

12

DONOR RECOGNITION

13

COVID AT HVAF

14

STAFF & VET DEMOGRAPHICS

16

INDY'S HOMELESS VETERANS

17

OPERATION ALPHA

18

2019-2020 FINANCIAL REPORT

19

12 Vets of Christmas

20

STRATEGIC PERSPECTIVE

22

2020 OUTCOMES

24

BRUCE'S STORY

25

2020 DONORS

26

2020 TRIBUTES

28

2020 IN-KIND DONORS

29

VOLUNTEERS

30

1 in 10

HOMELESS HOOSIERS

ARE

VETERANS

WE ARE WORKING TO CHANGE THAT.

Since 1993, HVAF has been helping homeless veterans return to self-sufficiency and engages at-risk veterans and their families to prevent them from becoming homeless by providing supportive housing assistance, case management, employment support, and basic needs including food, hygiene and clothing. In 2020, we served 1,453 veterans and provided over 33,000 life-changing services!

A MESSAGE FROM THE BOARD CHAIRMAN TONY VESPA



It is a privilege, a blessing, and a truly humbling experience to serve on Team HVAF - witnessing the relentless pursuit of the HVAF Mission by the staff, volunteers, board, and donors. I offer my sincerest thanks to all who have donated their time and treasure to the Team, with a special thanks to the HVAF staff who have made it their life's work to Serve our brothers and sisters in need.

The preceding two years demonstrated the Team's ability to grow, expand its reach, and overcome great adversity. These accomplishments are not easily achieved and are a testament to the professionalism, dedication, talent, and generosity of the Team. Every contribution, of time, treasure, and talent, no matter the size nor the status or rank of the person contributing, plays an invaluable role in executing our Mission. I thank all those that have generously given, and I humbly challenge everyone that can, (to quote a former commanding officer).... To do more.

HVAF'S BOARD OF DIRECTORS

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BRIAN COPES

Brigadier General, Army (Retired)

LETTER FROM PRESIDENT & CEO

Thank you to our professional workforce, our engaged Directors, our faithful volunteers, our generous donors, and our loyal partners. COVID-19 distracted us from getting out last year's annual report, so my highlights include both 2019 and 2020.

I offer my highest praise and deepest gratitude for the dedication, passion, agility, flexibility, grit, and perseverance of each member of our extended Team HVAF – our resilient and tenacious employees, Directors, volunteers, donors, vendors, and partners who unceasingly served our veterans during a sustained period of predictable unpredictability. Well done, good and faithful teammates.

Strategically, we remain unwaveringly aligned with our original 1993 mission to serve homeless veterans and those at risk of becoming homeless but... we continue to expand and enhance how we address the underlying causes which contribute to homelessness. Looking ahead, we are broadening our employment and workforce development efforts and beginning to envision a holistic approach to veteran well-being.

Organizationally, we implemented a "soft re-branding" of the agency by retaining the well-recognized H-V-A-F logo and re-phrasing our tagline to Helping Veterans And Families and... by working to eliminate the difficult-to-say/hear "AICH-VAF" pronunciation of our acronym (which 8 of 10 ears seemed to hear as HVAC and misidentified us as a Heating, Ventilation, and Air Conditioning company).

Operationally, we increased client-facing staffing and expanded housing and assistance options; we upgraded facilities, fixtures, and furniture to mitigate the spread of COVID-19; upgraded broadband services to enhance client access to telehealth; we replaced appliances to improve client quality-of-life; broke ground on our first-ever affordable housing project; and this year, we are deploying a cutting-edge financial management system and modern payroll processing system. We just hired the first of two therapists who will focus on post-traumatic stress (PTSD), suicide prevention, cognitive impacts of traumatic brain injury (TBI), military sexual trauma, moral injury, and transition stress/anxiety.

Culturally, we were a first-time selection as a Best Places to Work in Indiana by the Indiana Chamber of Commerce. We recently selected a Diversity, Equity, and Inclusion (DE&I) consultant to partner with us in assessing our workplace climate; developing and deploying a cultural competency curriculum; and serving as an as-needed independent grievance and conflict resolution system. We added dental and vision coverage; launched our first-ever Employee Assistance Program (EAP); and are evaluating options for an employer-matched 401(k) retirement plan.

Financially, we strengthened our fiscal position and are debt-free as an agency. An anonymous donor paid off our \$1.2M mortgage; the VA forgave us a roughly \$900K capital grant repayment obligation on our second largest property; and we have more than \$5M in our endowment, established in 2019 thanks to the generosity of Lilly Endowment, Inc.

On April 01, 2021 we launched our Veterans Workforce Opportunities Renewing Knowledge and Skills (VetWorks) workforce development program. VetWorks is made possible by a 5-year, \$4.7M grant from Lilly Endowment, Inc. as part of their Enhancing Opportunity in Indianapolis initiative. Looking ahead, we are pursuing accreditation by the Commission on Accreditation of Rehabilitation Facilities (CARF) which will improve us as an agency, enhance our brand, and improve our competitiveness for future federal grants. We are also pursuing a Better Business Bureau (BBB) accreditation to further enhance the perceived value of our brand and expand awareness of our agency.

Thanks again to the many, many friends of veterans I am privileged to partner with daily. I count it a blessing to work alongside such dedicated and passionate professionals joined in common cause to support and encourage those who have served and sacrificed to protect our freedoms, our values, and our American way of life.

Respectfully,

"This past year has allowed us the opportunity to examine our services to identify new and unique ways of meeting the needs of our veterans, even amidst a pandemic. HVAF served more veterans than ever before, provided more individual services than ever before, and were able to help more veterans gain employment than ever before. Even when the landscape all around looked bleak, HVAF aimed to serve as a beacon of hope for all the veterans in our community."

-Bryan Dysert
VP, Operations



"Team HVAF positively impacts the lives of #HoosierHeroes in need day in and day out, and the Advancement Team has the distinct privilege of sharing that impact throughout our community. Need has never been greater, but the support received by our generous donors has allowed those needs to be met. Despite a world-wide pandemic, we continued to create new partnerships and further develop existing relationships to better serve and support our veterans in new and inspiring ways. These efforts resulted in individual giving exceeding previous years and more diversified sources of funding for our life-changing services and programs."

-Ashlee Walls
VP, Advancement



"Although 2020 will be remembered as the year of COVID, the support team was able to take full advantage of a number of grants aimed at reducing the risk of COVID at our headquarter building and properties. A remodeled front lobby gave us a sterile environment for employees and more professional look. Carpet was replaced in our headquarters and our apartment building known as Veterans Villa with LVT flooring. Touchless fixtures for sinks, toilets and towel dispensers at our congregate living facilities and headquarters were installed. Grant money also helped us improve the IT infrastructure at most of our properties. The support team takes great pride in our properties and works tirelessly every day to give our veterans a place to call home, worthy of the dignity and respect our veterans deserve."

-Bernie Kruse
VP, Support



"In 2020, our personnel team worked to create and sustain a safe and healthy work environment for our employees as we navigated the pandemic. We developed remote working policies, additional health and safety protocols, and continued to provide flexible working arrangements for our team. The pandemic didn't halt our growth as we experienced a hiring surge mid-year. Due to new and expanding programs, we added 10 new positions to the team. The personnel team will continue its focus on creating a positive employee experience!"

Sammy Mitchell
VP, Personnel



"In 2019, HVAF received an extraordinary, anonymous gift of \$1.1M to relieve the agency of its mortgage liabilities. Eliminating the mortgage expense allowed HVAF to allocate funds to other areas of operations to further support our honorable clients. In 2020, additional funding made available by the Department of Veteran Affairs, United Way, LEI, and other agencies, HVAF was able to expand its reach within the community and assist those impacted by the ongoing pandemic."

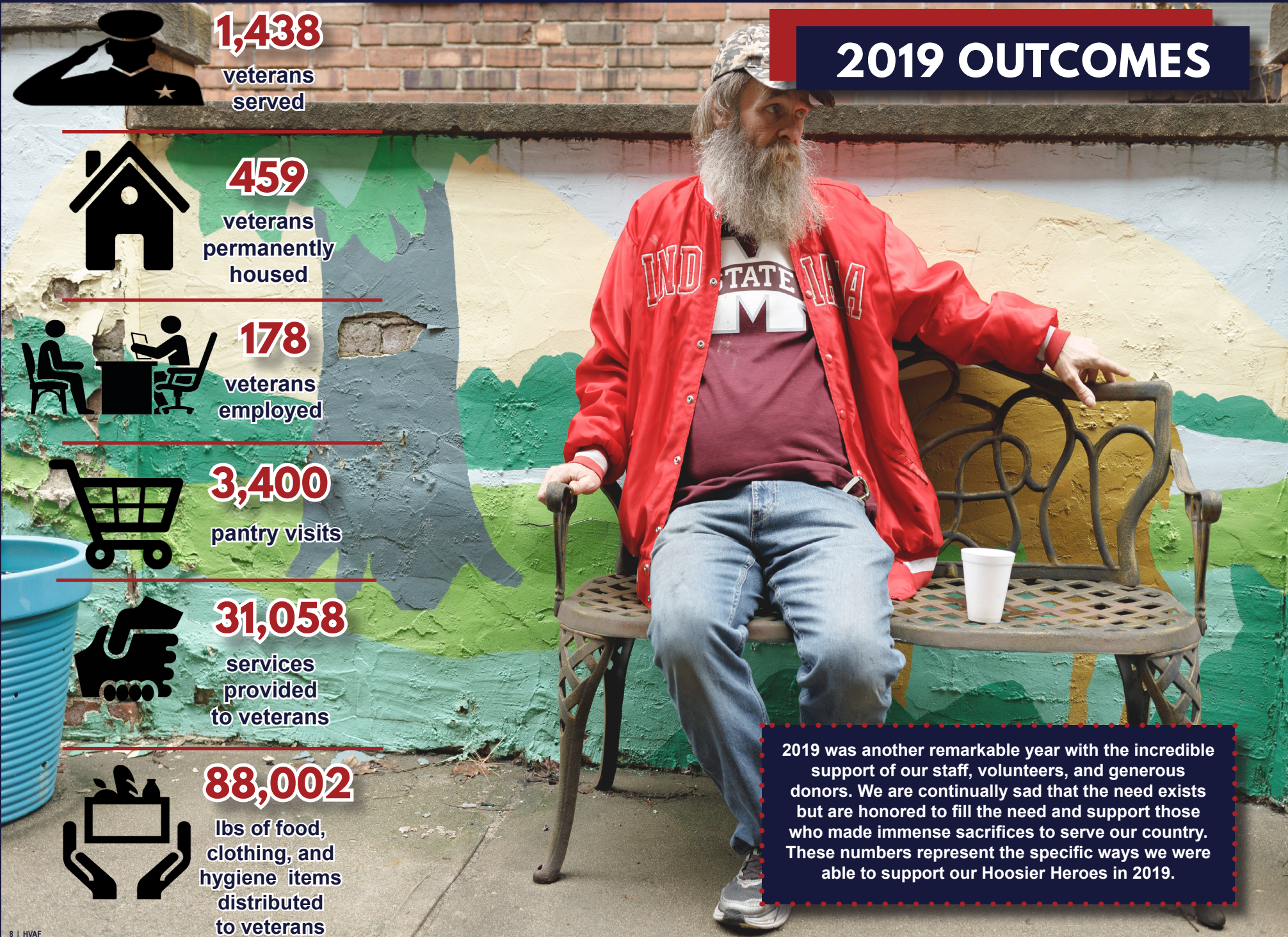
-Sunny Reed
VP, Finance



"HVAF's Veteran Community Center team displayed enormous professionalism throughout 2020 in response to COVID-19. The team never missed an outreach day and continued to provide basic needs assistance to veterans during uncertain times. Masked up and outdoors for many months, the team bravely continued to do what HVAF does best—serve our veterans! Strategically, the agency continues to expand services to veterans, breaking ground on our first Low Income Housing Tax Credit development project and successfully obtaining a grant for a multi-phase workforce development program to train and equip veterans to obtain good and promising jobs."

-Emmy Hildebrand
VP, Strategy





IN JANUARY 2019, PAMELA CAME TO HVAF AS A HOMELESS VETERAN. NINE MONTHS LATER, SHE RECEIVED THE KEYS TO HER OWN HOME.

In January, Army veteran Pamela reached out to HVAF for help.

She had lost her job and needed a home. HVAF case manager, Amanda, moved Pamela into one of its transitional houses, and helped her obtain her social security and disability benefits.

“When I started here, I didn’t have too many goals or know where I was supposed to go,” Pamela said. “HVAF has really helped me to accomplish my goals.”

She also said she loved being at HVAF because of the special perks: free haircuts, spa days, a hospitality room where she can watch movies with other veterans, a computer lab where she can work on her resume, and the yummy cookouts.

After nine months, Pamela received disability benefits and moved into her own home!

“This is a day I will never forget,” Pamela said, as she opened the door into her new apartment in downtown Indianapolis. “I want to thank everyone for helping me get to this place.”

After settling into her new place, Pamela’s time at HVAF isn’t finished. When our Hospitality Room was open (it is currently closed due to COVID-19), Pamela’s smiling face was always there - ready to spend time with any veteran who walked through the doors. Not only did she hang out with the veterans, but she also kept the room clean and the coffee & snack bar stocked. She loved the idea of being able to give back to those who gave to her.

Pamela highly recommends HVAF to any veteran: whether they are homeless, about to lose their home, or just need someone to talk to.

“I want to thank everyone for the opportunities that they have given us. It makes us (me) feel better: as a woman, a veteran, a mother, a sister, a daughter,” Pamela said. “Sometimes it’s overwhelming, and when you know that you have a place where you don’t have to worry about being kicked out, and you have a food pantry, clothes pantry, anything you need... HVAF has really given us the opportunity to be a person, as well as a vet.”

THANK YOU TO OUR

INDIVIDUALS

\$1,000-\$9,999

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HVAF would like to thank our supporters for their generous financial support. Together we provided 31,058 services for 1,438 veterans in 2019. Your gifts directly impact HVAF's programs, services, and outreach efforts. This list reflects all monetary donations from January 1, 2019 to December 31, 2019.

ORGANIZATIONS

\$10,000+

American Legion Auxiliary Department of Indiana
Bob Woodruff Foundation
Century 21 Sheetz
City of Indianapolis
Comcast
Department of Veteran Affairs
Indiana Department of Veteran Affairs
Indiana Housing and Community Development Authority
Indianapolis Colts
MIBOR Foundation
SEP Foundation, a fund of Hamilton County Community Foundation
United Way of Central Indiana
Weaver Popcorn Foundation Inc.

\$1,000-\$9,999

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American Legion Riders Post 497
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Old National Bancorp
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Beech Grove High School
Beech Grove Middle School
Biosweep of Indianapolis Inc.
Christ The King Lutheran Church of Mooresville
Church of the Nativity
Federal Aviation Retired Employees
First Congregational Church of Indianapolis
Hall, Render, Killian, Heath & Lyman, P.C.

**Every effort has been made to ensure the accuracy of this listing. We apologize for any inadvertent errors or omissions.*

TRIBUTES

INDIVIDUALS

Kathy Adkins in memory of Paul Talley
Nancy Aiken in memory of Uncle Frank
Allan S. Anderson in memory of Wesley Anderson
Anonymous in memory of Wesley Anderson
Joseph Barbarossa in memory of Wesley Anderson
Bryan & Ann Craney in memory of Paul Talley
Dave Cropper in memory of Rich Locke
Richard Crussen in memory of Thomas Gehlhausen
Dennis & Diana Delph in memory of Barry Dysert
David DeMoss in honor of Rick Penny
Barbara Fralich in memory of Kenneth Rutter
Daniel & Veronica Gabbard in memory of Barry Dysert
Judith Gilbert in memory of Barry Dysert
Kelley Gleason in memory of Gladys 'Kati' Dodson
Wilma Heller in memory of Paul Talley
Susan Holbert in memory of Barry Dysert
Alice Howard-Gleason in memory of Barry Dysert
Steven & Susan Kraabel in memory of veterans who recently passed away
Judy & Rick Lambert in memory of Thomas Gehlhausen
Gail Lowry in honor of Jay Hildebrand
Frank Mascari in memory of Linda Battreal
Timothy & Barbara Morgan in honor of Drew Thompson
Joy McCarthy-Sessing & John Sessing in memory of Don Moreau
E. Ronald & Cheryl Miles in memory of Barry Dysert
Lynn Reveal in memory of Barry Dysert
Mary Sue Roberts in memory of Helen Davenport
Richard & Sandra Sherer in memory of Wesley Anderson
Donald Smith in memory of Barry Dysert
Roscoe & Sheryl Stovall in memory of Linda Battreal
John & Julie Talley in memory of Paul Talley

Nancy Vittorio Debaun in memory of Linda Battreal
Norma Bangel Wallman in memory of Helen Davenport
Jennie Ward in memory of L. Dale Hinshaw

ORGANIZATIONS

American Legion Auxiliary Unit 497 in memory of Bennie Smith
Pike High School English Department in memory of Wayne Thomas Horton
The Branches Community Church in honor of Veterans Day
West Mount Park Neighbors in memory of Linda Jean McKee
Vittorio Battreal

DONOR HIGHLIGHT

INDIANA PODIATRY GROUP



Each year, the Indiana Podiatry Group provides THOUSANDS of socks for our veterans. In 2019, they collected more than 5,300 pairs!

THANK YOU TO OUR

IN KIND DONORS

A HUGE THANKS TO OUR STRATEGIC FUNDING PARTNERS

INDIVIDUALS

Denise Albright
Natasha Allen
Justin & Gabby Amazon
Rosemary Armstrong
Michael Arney
Robert & Pat Ashmore
Sherry Bannourah
Hilary Barnes
Melissa Barrett
Cheryl Bartel
Gary Bell
Angela Beverly
Suzette E. Bewley Mathis
Warren Blackwell
Vickie Blair
Sohella Borhan
Wayne Borinstein
Tom Boyington
Kaye Branham
Geneva Brenton
Sidney Brittingham
Larry & Betty Brookins
Ann Brown
Brandon and Jessica Brown
Mary Buckler
Kristin Burch
Helen Burke
John Butterworth
Eugene Campbell
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Debbie Carlisle
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Marcio Chedid
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Elizabeth A. Dunn
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Romeo Marroquin
Joe & Tracey Martin
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Dan Maxwell
Anonymous
Peter McKay
Nicola McNab
Janet McQueen
Jenny Mehaffey
Erica Metzger
Scott Montgomery
Nancy Mutchmore
Col(R) Jim & LTR(R) Carol Mutter
Linda Myers
Martha Myers
Angel Nance
Mattie Nieves
Andrew Noga
Jim & Joanne Norton
Becky O'Connor
Chimezie Okolocha
Scott Paciorek
Greg Papagiannis
Lawrence Paynter
Rae Pearson

John Perazzo
Roxane Piepenbrok
Bruce Ploshay
Julie Potter
Joanne Probst
Mike & Vicki Prothero
Leticia Puente
Dianna Raimondi
Sara Rather
Denise Ray
Sandra Rayl
Anita Reasoner-Meyer
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Sandy Walker
Ashlee Walls
Eileen Walters
Monica Washburn
Wayne Wellington
Sandy Welter
Teresa White
Jack & Julia Wickes
Patti Wierzicki
Ricki Wilkinson

David Wilson
Maxine Woodmore
Andrea Worlock
John Wright
Sharon Wycoff

ORGANIZATIONS

10 O'Clock Line Chapter - Daughters of the American Revolution
4-H Fishing Team
5.11 Tactical
500 Festival
Abundant Life Church
Allegion
Allied Universal Security
Amazing Grace Christian Church
Amazon INDI Warriors
American Association of University Women
American Freedom Distillery/Horse Solider Bourbon
American Legion Auxiliary National Headquarters
American Legion Auxiliary Unit 145
American Legion Auxiliary Unit 155
American Legion Auxiliary Unit 182
American Legion Auxiliary Unit 205
American Legion Auxiliary Unit 355
American Legion Auxiliary Unit 495
American Legion Auxiliary Unit 497
American Legion Auxiliary Unit 500
American Legion Post 155
American Legion Post 230
American Legion Post 276
American Legion Post 3
American Legion Post 34
American Legion Post 464
American Legion Post 495
American Legion Post 497
American Legion Post 500
American Legion Riders Post 103
American Legion Riders Post 497
American Legion Wayne Post 64
Angels in the Outfield
Anonymous
AUSA Indiana Chapter
Bethel United Methodist Church
Blue Star Hoosier Mothers Chapter 3
Bones Body Shop
Brooklyn Christian Church
Buffalo Wild Wings #339
BWQOHT
Calvary Temple, The Caring Place Church
Caroline Scott Harrison Chapter NSDAR
Central Indiana CPCU Society
Charles Schwab
Circle City Corvette Club
Circle City Sound Premier Men's Chorus
Cornerstone Lutheran Church
CREA LLC
Crossroads of Grace Ministries
Cub Scouts Pack #132
DAR Joseph Hart
Disabled American Veterans
Dream Cuts
East 91st St. Christian Church
Epsilon Sigma Alpha Gamma Pi Chapter
Epsilon Sigma Alpha: Eta Pi Sorority of Fishers

Epson America, Inc.
Family of God Church
Federal Bureau of Investigation Indianapolis
Federal Home Loan Bank of Indianapolis
Mike & Vicki Prothero
Franklin Elks
FT Quilters
General Federation of Women's Clubs
Girl Scout Troop 2638
Girl Scout Troop 4750
Girl Scouts - St. Jude
Girls Scouts of Central Indiana Troop 1154
Greenfield Elks Lodge 1720
H.T. Hackney Co.
Hamilton County Veterans
Heidelberg Haus
Helmer Scientific
Hendricks County Division of Family Resources
Hoagies and Hops LLC
Hollingsworth Roberts Means
Hotel Tango Distillery
Indiana Dames of The Court of Honor
Indiana Farm Bureau
Indiana Farm Bureau Insurance
Indiana Guard Reserve
Indiana Podiatry Group
Indiana Society Dames of the Court of Honor
Indiana University Health Methodist Hospital
Indianapolis Council of Women
Indy Chamber
Jenkins Massage Therapy
Jephtha Creed
John Conner DAR Chapter
Johnson's BBQ Shack
Keller Williams-Inspired Indy Realty
Kindred Hospice
Kindred Hospital Avon
Knights of Columbus
Laser Project
Lavelle Gossett VFW Post 908
Linking 2 Teens
Louie V. Hider AMVETS Post 99
LulaRoe Lauren Neilan
Marion County Community Corrections
Marion County Jail II
Memorial Post Chapel
Metro Baptist Center
Mimi Blue
Morales Group Inc.
National Society Daughters of The American Revolution,
Horseshoe Prairie Chapter
National Society of the Colonial Dames of America/Indiana
Navy Club USA, USS Indianapolis Ship 35
New Hope Presbyterian Church
Nexstar TV
Notable Clearwater
OPTIONS at Hamilton County Juvenile Services Center
Our Savior's Lutheran Church
Pepiso Foundation
Post Military Chapel
Provisions4Patriots

Raisor
Regions Bank
Republic National Distributing Company LLC
Rolling Thunder Chapter 1
Rolls-Royce Corporation
RPM Technologies
Rural Inn
Salesforce
Sammy L. Davis VVA Chapter 295
Samuel Bryan Chapter, NSDAR
Sand Creek Elementary School
Science Applications International Corporation
Second Helpings
Severns & Howard, P.C.
Sons of American Legion Post 145
St. Francis and Clare Catholic Church
St. John Vianney Catholic Church
St. Joseph Neighborhood
Stixx Cigar Bar
Sun King Brewery
Sunnycrest Baptist Church
TCAC
Telecom Pioneers of Indiana
The Consultant Consortium
The Expediting Company
The Kroger Company
The National Bank of Indianapolis
The Reserve at Franklin Glenn Apartments
The Wine Group
True Temp HVAC
Turner Construction Company
U.S. Postal Service
UAW Local 933
Upland Brewing Company
US Bankruptcy Court
USO of Indiana
Veritas Realty
Veterans Industries & Arts, Inc.
Veterans Memorial Chapel, Inc.
VFW Auxiliary Post 98
VFW Auxiliary Post 111
VFW Auxiliary Post 261
VFW Auxiliary Post 1127
VFW Auxiliary Post 2999
VFW Post 1157
VFW Post 2999
VFW Post 98
White River Christian Church
Whitestown Cub Scout Pack 431
WISH TV
Woodard, Emhardt, Henry, Reeves, & Wagner LLP

**Every effort has been made to ensure the accuracy of this listing. We apologize for any inadvertent errors or omissions.*



American Legion
Auxiliary



SALUTE TO
SERVICE



CareSource



ihcda
Indiana Housing & Community Development Authority



Lilly Endowment Inc.
A Private Philanthropic Foundation



WEAVER POPCORN
Bulk

COVID-19 ONE YEAR LATER

2020 will go down as one of the
TOUGHEST YEARS

in our lifetime, due to the

COVID-19 PANDEMIC

2020 was one of the toughest years in our lifetime due to the COVID-19 pandemic. So many experienced job loss, food insecurity, homelessness, sickness, and mental health challenges.

For Central Indiana homeless and near-homeless veterans, HVAF was there. As an essential human service agency during a world-wide pandemic, our mission was more important than ever! Our dedicated case managers and outreach staff met the call to action and worked tirelessly to meet the increased demand for emergency housing and basic needs for veterans and their families in our community.

With so much uncertainty in the world, we THANK YOU for stepping up and choosing to support Hoosier Heroes in need. Because of supporters like you, many veterans who found themselves in need of food, shelter, and assistance finding a job (some for the first time in their lives!) were able to turn to HVAF for help.

Just last year, we served 1,453 veterans – that’s a unique number and NOT duplicated. Those 1,453 veterans and their families received at least one of the 33,621 services provided in 2020. The food pantry quickly changed from shopping once a month to picking up weekly pre-packaged bags of food and hygiene. Moving into one of our 166 units happened in record time, and emergency hotel stays became a norm.

“Our front-line case managers have served our homeless and at-risk veterans with distinction throughout the pandemic and demonstrated tenacity, grit, and extraordinary resiliency and adaptability in accommodating the many changes forced on them by COVID-19,” said HVAF President and CEO, Brian Copes. “I am so grateful for their professionalism and courage.”

In addition to serving over 1,400 veterans last year, HVAF also completed several important projects to help the veterans we serve. Key projects included:

GIVING OUR PANTRY A COVID-19 FRIENDLY MAKEOVER



At a time when the need for food and hygiene items doubled and access was an obstacle for all of us, HVAF had to make the tough decision to discontinue veterans to shop inside the pantry. Without missing a beat, our Community Center staff quickly adjusted from an in-person shopping experience to a grab-and-go model distributing pre-packaged bags of food and hygiene items from outside on our porch.

“It was pretty much a shock,” Community Center Specialist Katie Zackery said. “A lot of our veterans depended on us on a day-to-day basis. And for them to not be able to come in and shop for themselves and have to revert back to our pre-packed bags was kind of a shock for us and the veterans.”

Not long after that, plans were being made to renovate the Community Center to allow for a safe shopping experience. In December, the renovations were completed, and veterans AND volunteers are now allowed back inside. Once again having the opportunity to shop for what each veteran wants and needs with the assistance of a volunteer.

“I welcome them back with open arms. I’m excited to see everyone come back, volunteers included,” Katie said. “Just being able to provide this dignity back to them is very important to us as well as the veterans.”

PROVIDING HOLIDAY MEALS TO OUR VETERANS

The holidays were not the same for most of us in 2020, but HVAF staff worked hard to ensure our veterans had as much of a normal holiday season as possible.

HVAF partnered with local American Legion and VFW posts, as well as corporate groups, providing 86 Thanksgiving meal baskets and 60 Christmas meal baskets veterans over the holidays. Each basket had enough food to feed a family of four and was filled with either a turkey or a ham, several side items, rolls, and a dessert.

In addition to the food baskets, 188 families were “adopted” by generous donors and provided wrapped Christmas gifts for the veteran’s entire family!



And we know we wouldn’t have survived 2020 without significant financial assistance from others who care about our mission:

After COVID-19 shut most businesses down in March 2020, HVAF experienced an increase in donations from individuals like you, and grants from United Way of Central Indiana, IU Health, and 3M Foundation to help guarantee HVAF staff could continue to meet the growing demand for services and assistance in such an uncertain time. Funds received were distributed directly to those veterans with the greatest need in the form of gas and grocery gift cards. Funds also helped keep the pantry stocked, cleaning supplies on hand, and PPE stocked and available.

The funds also created an opportunity to serve veterans in an entirely NEW WAY. Our case managers utilized funds to pay for hotel stays for veterans with nowhere to shelter-in-place and/or to quarantine before moving into housing.

This was a game-changer as local shelters were bursting at the seams and so many homeless individuals needed somewhere to shelter-in-place. Since then, we’ve been able to continue providing emergency hotel stays through the CARES Act funding. HVAF provided immediate housing placement for more than 100 homeless veterans in hotels around the city.

The state may have been on lockdown but Team HVAF stayed vigilant and never missed a beat. Case managers and outreach staff provided desperately needed security for Hoosier Heroes like:



AIR FORCE VETERAN JESSICA

Jessica is one of the first tenants of HVAF’s Veterans Villa Permanent Supportive Housing units. “HVAF has helped me get a hold of the people I need to get a hold of and do everything I need to do while still staying safe and staying virtual,” Jessica said.



NAVY VETERAN THERESA

Near homeless Navy veteran and former nurse, Theresa, came to HVAF amidst the pandemic in June, after the Veteran Affairs Voc Rehab program had to close due to COVID precautions. After being referred to HVAF, our employment team found her a nursing position at IU Health, and our case managers found a home for her and her daughter to move into.



MARINE VETERAN JAMES

Throughout 2020, James tested positive for the virus THREE times and had to quarantine in his apartment. With no one around to help James said he “would text (my case managers) and they would get me what I needed.” His case manager along with our ‘heart of gold’ Vet Villa Property Manager, made sure James had plenty of food, cleaning supplies, hygiene items, and even made sure he got his mail every day.



NAVY VETERAN CARIE

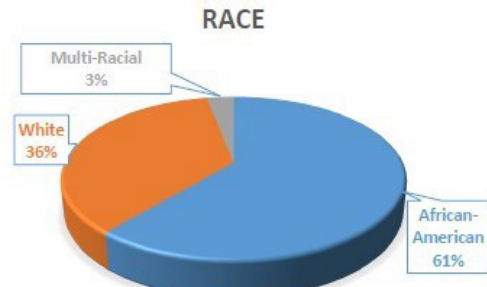
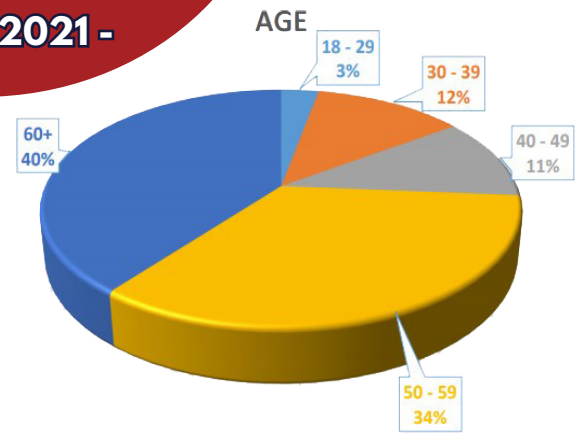
Soon after moving into Vet Villa, Carie was hospitalized at the VA with COVID-19 TWO different times! After quarantining in a hotel each time, HVAF made sure her apartment was clean and safe before her return. Her apartment was sterilized, and our Community Center staff worked together to collect food, toiletries, and other household supplies for her return – going the extra mile to ensure Carie could come home and focus solely on recovery.

Because of you, HVAF was able to meet the unplanned, increased demand during 2020. YOU made this possible! THANK YOU for supporting our veterans and their families during this unprecedented time. We know we could not have kept up with the increased demand and unplanned need in 2020 without your love and support.

As we slowly recover from the pandemic, we know that the need continues to be great, and we hope you will stay with us in 2021 as we rise to the challenge.

HVAF VETERAN DEMOGRAPHICS

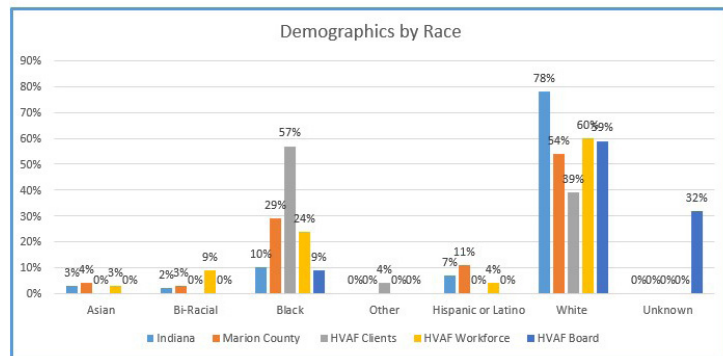
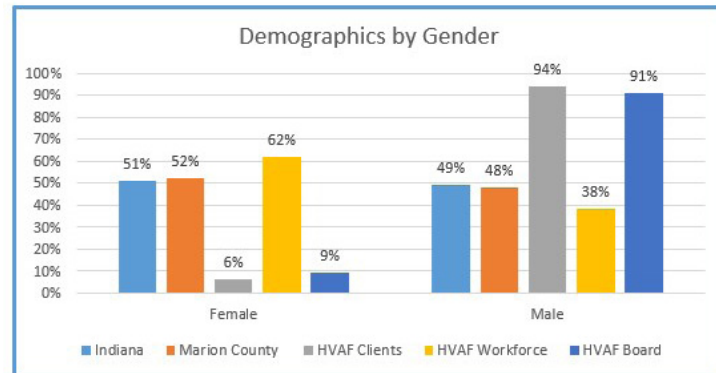
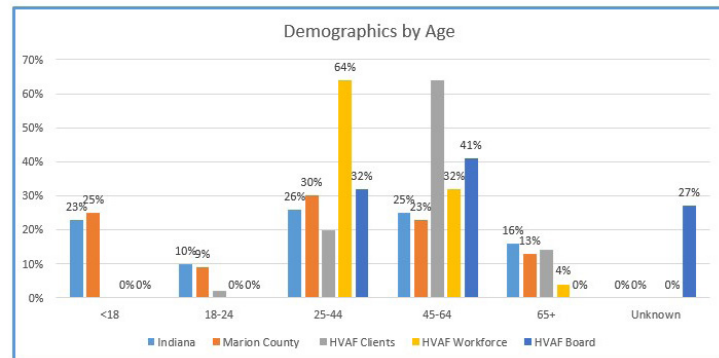
- 2021 -



The term "veteran" is not derived from any demographic attribute but rather by a shared commitment to selfless service and the defense of our freedoms, values, and ideals. Accordingly, I have sought to cultivate an organizational culture where every client, team member, Director, volunteer, donor, and partner feels welcomed, affirmed, respected, valued, and comfortable as a member of Team HVAF. Our diverse workforce and client population have resulted in equally diverse interpretations of, and reactions to, what we have seen and experienced since the tragic and unnecessary death of George Floyd. I have asked our team to be sensitive to and respectful of those different interpretations. I have encouraged our team members to remain focused on our mission of serving veterans while we simultaneously support and encourage each other.

For 2021, the internal HVAF Diversity and Inclusion Working Group selected a local diversity, equity, and inclusion consultant to partner with us in assessing our workplace climate, reviewing our policies and processes for unrecognized bias, and developing and deploying cultural competency training for all staff and Directors.

-HVAF President & CEO Brian Copes

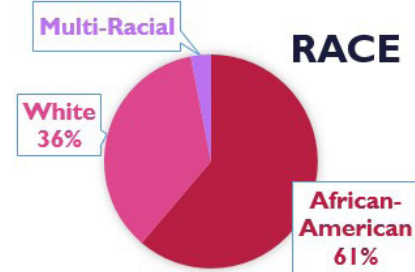
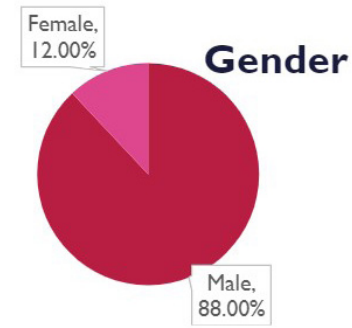
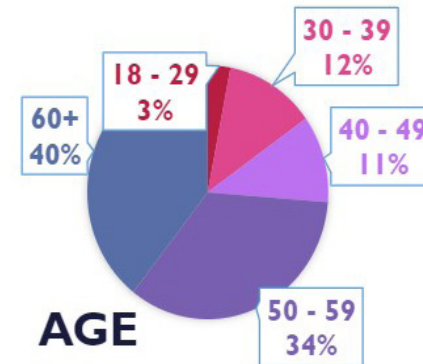


COMPARATIVE DEMOGRAPHICS

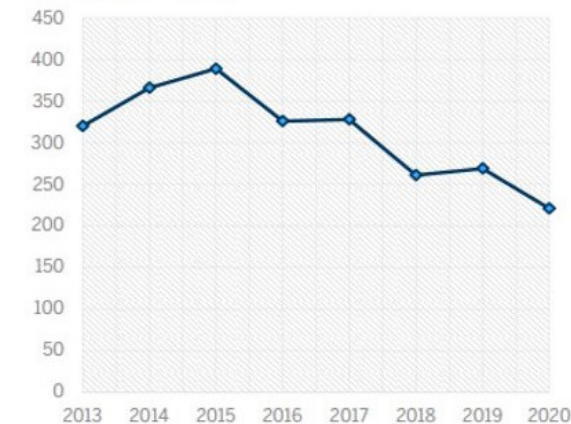
- 2021 -

INDY'S HOMELESS VETERANS

- 2020 -



NUMBER OF HOMELESS VETERANS OVER TIME (2013-2020)



OTHER KEY FINDINGS:

VETERANS COMPRISE 5.4% OF THE POPULATION IN MARION COUNTY (INDIANAPOLIS), BUT REPRESENT 16% OF THOSE EXPERIENCING HOMELESSNESS

VETERANS ARE MORE LIKELY THAN TO NON-VETERANS TO EXPERIENCE HOMELESSNESS, ESPECIALLY WOMEN

WHAT IS HVAF DOING ABOUT THIS?

STREET

OUTREACH



Day in and day out, Rodney Jackson goes out to Indy's homeless camps and develops relationships with veterans. He gives homeless veterans food, clothing, and hygiene items - and encourages them to come to HVAF for help.

Rodney served in the U.S. Navy for 17 years, before being honorably discharged. After his time in the military, Rodney experienced homelessness himself for a bit. Now, he spends his days giving back to his fellow veterans.

"I don't come here to judge, I just try to come out here to try to help them out," Rodney says. "But it takes a community to help these people. They need help with housing, mental health, hygiene, food, and clothing."

Rodney is always accepting donations such as canned foods, warm winter clothes, water, and more that he can provide to Indy's homeless veterans. Learn more at hvaf.org.

OPERATION ALPHA

Hotel Tango Artisan Distillery's Founder and CEO, disabled U.S. Marine Corps veteran Travis Barnes, started Operation Alpha in 2014, as a way to raise funds for HVAF's operations, programs, and services.

2019



Thanks to our amazing sponsors, attendees, and supporters – we were able to raise \$10,000 more than the year before! We are so thankful for everyone who supports our veterans and continues to make Operation Alpha a success. For the first time in five years, Operation Alpha took place at The Biltwell Event Center. The event space was perfect as it included a lobby for registration, drinks, and games; a room for the program; and a back patio for a cigar veranda. This year's event included the traditional military-inspired Grog Bowl Ceremony that everyone looks forward to watching... and grabbing a canteen cup so they can drink from the bowl! Attendees also had a blast playing our wine toss, entering for a chance to win a nice bottle of whisk(e)y, hanging out with each other outside on the cigar veranda, and enjoying unlimited drinks courtesy of Hotel Tango spirits, Upland and Sun King beer, and The Wine Group wine.



Thank you to WTHR's Sarah Jones for being our virtual emcee this year!

2020

Despite all of the challenges with 2020 – and thanks to our amazing supporters – HVAF's Operation Alpha was a HIT! Originally scheduled in November, HVAF made the decision to cancel the in-person event due to the rise in COVID-19 cases. Fortunately, HVAF's Operation Alpha could still take place... virtually! On December 12, HVAF hosted its first ever virtual Operation Alpha over Zoom. Despite not being able to hang out and raise funds in person, 60+ supporters joined online with their cigars, whisk(e)y, and donations. The virtual event still incorporated Operation Alpha's traditions, including a pre-recorded version of the military-inspired Grog Bowl Ceremony and the newly popular cigar & whisk(e)y pulls. With sponsorships, event packages, cigar & whisk(e)y pull purchases, and donations – HVAF's Operation Alpha raised \$80,000! And this is about \$33,000 more than the year before!

Virtual OA is on YouTube! Watch it now: Search "HVAF" on YouTube.com!

Save the Date!
Operation Alpha 2021
November 5 | Biltwell Event Center

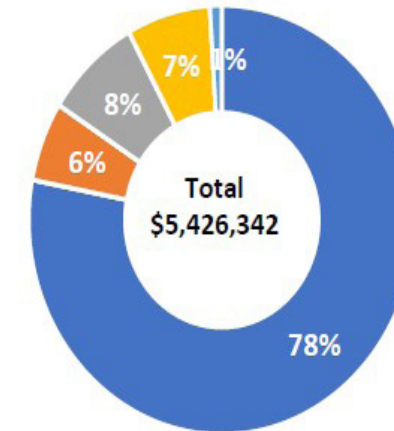
For more information on tickets and sponsorship information:
<http://bidpal.net/operationalpha2021>

2019-2020

FINANCIAL

REPORT

2019 Cash Revenues



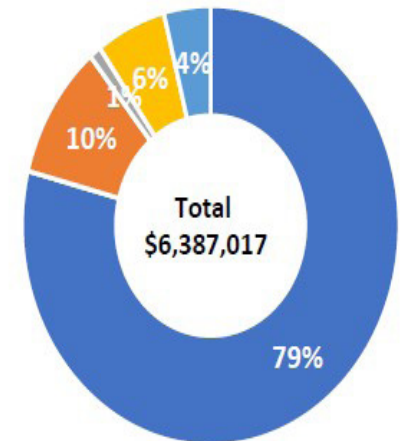
- Department of Veteran Affairs
- United Way & Passthrough Grants
- Other Grant Revenue
- Contributions & Charitable Events
- Program & Other Revenue

2019 Cash Expenditures



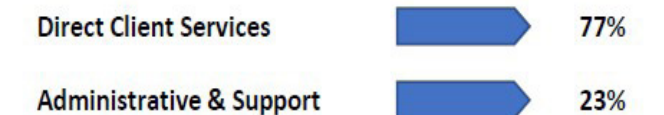
2019 was another amazing year for HVAF, expanding the reach of our mission to even more clients made possible with a revenue increase of nearly 13% over 2018. In addition to cash revenues, HVAF also received an extraordinary, anonymous gift of \$1.1M to relieve the agency of its mortgage liabilities. Eliminating the mortgage expense allowed HVAF to allocate funds to other areas of operations to further support our clients. Despite the challenges 2020 presented, HVAF was able to serve more clients than ever before. Approximately \$1M in additional revenue made the impossible possible for so many at risk and homeless Veterans during uncertain times. Thanks to additional funding made available by the Department of Veteran Affairs, United Way, LEI, and other agencies, the 15% increase in revenue enabled HVAF to expand its reach within the community and assist those impacted by the ongoing pandemic. As evidence of HVAF's continued commitment to serving the Veterans who served for us all, 77% of total cash revenues were spent on programs, services, and assistance to support and improve the lives of our honorable clients in 2020.

2020 Cash Revenues



- Department of Veteran Affairs
- United Way, LEI, & Passthrough Grants
- Other Grant Revenue
- Contributions & Charitable Events
- Program & Other Revenue

2020 Cash Expenditures





We've started a new Christmas tradition at HVAF:
The 12 Vets of Christmas!

For 12 days in 2019 and 2020, we featured and celebrated a different veteran who's now enjoying a better quality of life because of the essential services and programs HVAF provided in 2020. Check them out!

2019 VETERANS

JANUARY

JIMMY



Navy veteran Jimmy found himself homeless in May 2018, as he lost his job and apartment. Thankfully, a friend told him about HVAF and we moved him into one of our transitional homes. He also received employment help, which led him to a job at the VA.

FEBRUARY

ANTONIO



After years of dealing with family issues, Navy veteran Antonio became a homeless veteran. One day, he called HVAF and spoke to one of our case managers. That very same day - he filled out the necessary paperwork and moved into one of our transitional housing units!

MARCH

TROY



When he got out of the Marines, Troy said he had zero guidance. This led him to getting mixed up with the wrong crowd. After coming to HVAF, Troy had time to get off of the streets, to think, to consider principles he could incorporate into his life, and to develop a relationship with the Lord.

APRIL

PAMELA



At the beginning of 2019, Army veteran Pamela moved into one of our transitional housing units. Her case manager, Amanda, helped her access her disability benefits and even move into her own apartment in downtown Indy! "HVAF has really helped me to accomplish my goals," Pamela said.

MAY

MICHAEL



Through innovative funding, tenancy support services and relaxed tenant requirements, HVAF and Glick have partnered to house veterans and recently expanded the pilot project beyond the original 15 units. Marine veteran Michael is thankful to move into one of these units!

JUNE

AUTUMN



In February 2019, retired Army medic Autumn started volunteering at HVAF. She comes in every Monday, Wednesday, and Friday to help HVAF staff, as well as her fellow veterans. "It's a rewarding experience to help veterans at HVAF," Autumn said.

JULY

WHITNEY



Army veteran Whitney has been clean from his addictions for 5+ years now - thanks to HVAF's (former) recovery program. Whitney continues to thrive, as he became a first time homeowner through Habitat for Humanity!

AUGUST

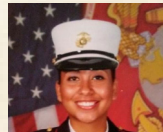
RHONDA



After decades of building her career, Army veteran Rhonda found herself in a position she never imagined: jobless and homeless. HVAF's employment team came through and helped Rhonda become employed again - and she lives in her own apartment again!

SEPTEMBER

LESLIE



Marine veteran Leslie faced eviction and had nowhere for her and her children to live. "I didn't know what I was going to do," Leslie said. But, in one month, HVAF's case managers moved her family into a 3-bedroom, ranch-style home!

OCTOBER

ROBERT N.



When Marine Corps veteran Robert wanted to find drug recovery, HVAF was there to help. "It was great. I had the security of being here. And I had a clean place to sleep, good environment," he said. After 10 years, Robert remains clean TODAY!

NOVEMBER

VALERIE



After repurposing eight of HVAF's housing properties, the first veteran moved into one of HVAF's -permanent housing units : Valerie - along with her daughter, Adreanna, and two grandkids: Jeremiah and J  l.

DECEMBER

BARBARA



Barbara and her family were looking for a home in Indianapolis - but had trouble, as they couldn't find one that fit their needs. After receiving a housing voucher, they were able to move into one of HVAF's Permanent Supportive Housing units!

Twelve Vets 2019 of Christmas



hvaf.org



#TwelveVetsofChristmas



2020 VETERANS

1

THERESA



Navy Veteran Theresa came to HVAF in June, after the Veteran Affairs Voc Rehab program closed due to COVID. HVAF helped her find an apartment, paid to renew her nursing license, and helped her get a new car from Geico!

2

CHRIS



Army Veteran Chris spent more than 10 years off of the grid abusing drugs after his military career. A family friend reached out to HVAF on his behalf and now Chris and his three kids live at one of our permanent properties!

3

JAMES



Marine Corps Veteran James suffered a stroke in early 2020. He couldn't work anymore and found himself homeless. James now has a safe place to call home at HVAF's newest Permanent Supportive Housing apartment complex - Veterans Villa!

4

BRUCE



Vietnam Army Veteran Bruce spent the first few months of the year homeless and was living in his car in a CVS parking lot before finding HVAF. Bruce now lives at Veterans Villa where he has his own apartment and forever home!

5

SHANE



Following his service, retired Army Sergeant Shane struggled and faced legal trouble. In order to move forward and improve his life, he needed work. With the help of HVAF's Employment Team, Shane has been able to prove himself at his job, already receiving a promotion and a raise in just a couple of months!

6

JESSICA



After experiencing divorce and illnesses after her time in the Air Force, Jessica spent years away from her children as she couch surfed. After finding HVAF earlier this year, she now lives in her own apartment and has reconnected with her family!

7

CARIE



After moving to HVAF's Veterans Villa this year, Navy veteran Carrie has since test positive for COVID-19 twice. While she quarantined in a hotel, HVAF's case managers worked to sterilize her apartment. She said she is so thankful for all of the support she has received!

8

FRED



This last October, Army veteran and HVAF employee Fred moved into his first own home. Thanks to Habitat For Humanity, Fred is now a proud homeowner in Indianapolis! "I remember (telling myself) 'Fred, this is what happens when you turn your life around,'" Fred said.

11

CRAIG



Following his time in the military, Craig struggled for a few years without gainful employment, making it difficult to move forward. Craig and his wife lived in one of the Temporary Housing Units until finding their own place with the help of HVAF's Rapid Re-Housing Team.

12

RASHAUN



Rashaun has been coming to HVAF's food, clothing, and hygiene pantry during the pandemic. During pantry days, on Tuesdays and Thursdays each week, he also helps with whatever needs to be done.



12
Vets of
Christmas



hvafindiana.org

CHECK OUT THESE STORIES AND
MORE ON OUR BLOG:
HVAF.ORG/BLOG



HVAF'S STRATEGIC PERSPECTIVE

FROM PRESIDENT & CEO BRIAN COPES

Our mission, vision, and values define our identity. Our strategic goals provide a direction (but not a destination). The following infographics serve to visually and narratively describe where we are, where we're going, and how'll we get there.

1. HVAF MISSION, VISION, & GOALS

MISSION: HVAF HOUSES, SUPPORTS, AND ADVOCATES FOR ALL VETERANS AND THEIR FAMILIES TO ACHIEVE THE BEST POSSIBLE QUALITY OF LIFE.

VISION: HOPE, HOUSING, AND SELF-SUFFICIENCY FOR ALL VETERANS AND THEIR FAMILIES.



STRATEGIC GOAL #1:
Tailor *services* to meet current and future veteran needs.

STRATEGIC GOAL #2:
Create a *culture* of performance excellence which attracts and retains motivated, talented, and engaged Directors, Staff, Volunteers, and other Partners.

STRATEGIC GOAL #3:
Increase *brand* and community awareness of HVAF.

STRATEGIC GOAL #4:
Expand and diversify *revenues* for HVAF.

This diagram illustrates the mutually supporting relationships between our strategic goals and our tagline – Helping Veterans and Families.

CULTURE represents our expressed corporate and individual values and includes desired attitudes, expressions, and behaviors – thoughts, words, and actions. Culture influences everything the agency does and how it's done.

BRAND represents our identity and our reputation. It is a measure of quantitative results and qualitative perception. Our perceived “brand value” directly influences *REVENUE* when we compete for grants and especially when we seek private and institutional donations.

SERVICES are a function of available revenue and constitute the direct and beneficial impact on veterans and their families.

HOUSING:

This is the stabilizing function which allows veterans a safe place from which to address and resolve barriers to employment and well-being.



EMPLOYMENT:

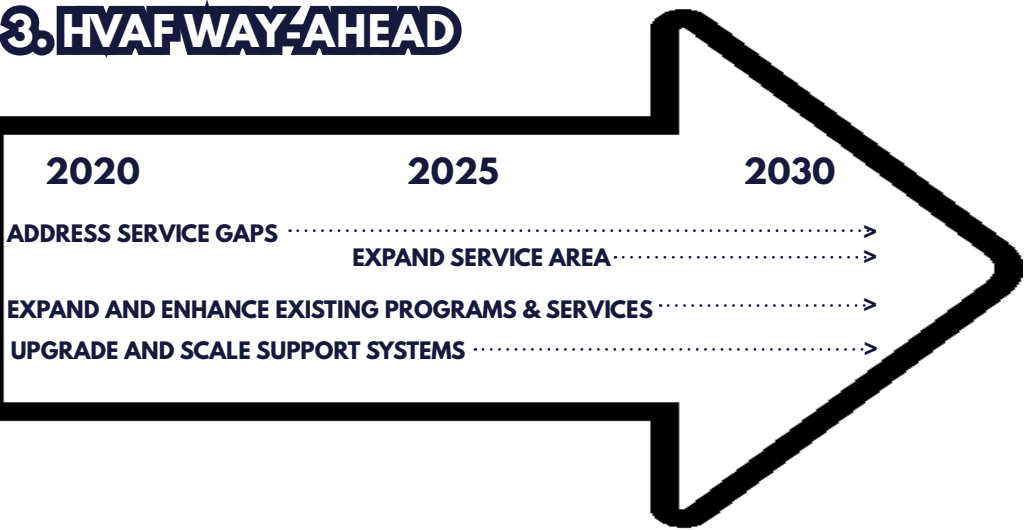
This is the enabling function which provides **self-sufficiency**.
Employment = Income.
Income = Housing.

WELL-BEING:

This is the supporting function which provides **quality-of-life** by meeting basic needs (food, clothing, shelter, belonging) and addressing the physical, social, emotional, vocational, financial, and spiritual aspects of well-being.

This diagram illustrates our envisioned approach to meeting needs in the veteran community. Although we are and have always been a “housing-centric” agency, just providing a warm safe place to live cannot be the final end-state for at-risk veterans. Our intent is to address the “root causes” of veteran homelessness. Unemployment is routinely the immediate cause, but this is frequently a result of a medical and/or mental health issue and/or a substance abuse issue. Accordingly, our approach is to address these contributing circumstances in a variety of ways. The solid dark circle around **HOUSING** represents an established array of housing systems, programs, and services which have been in-place since 1993. HVAF housing services have been diversified and expanded in the last five years to better meet the needs of veterans and to expand options to house veteran family members. The solid gray circle around **EMPLOYMENT** represents a recently approved (April 01, 2021) but not yet deployed workforce development program to expand and enhance our existing and proven employment services. This new program, titled VetWorks (Veterans Workforce Opportunities Renewing Knowledge and Skills), is made possible by the vision and generosity of Lilly Endowment, Inc. as a part of their Enhancing Opportunity in Indianapolis initiative launched in early 2020 but not realized until 2021. The dashed gray circle around **WELL-BEING** represents contemplated future programs and services to address all aspects of well-being. The well-being line of effort may be developed around our Veterans Community Center operation which has long provided basic needs (food, clothing, hygiene items) to veterans and served as the front-line “face and heart” of HVAF for nearly two decades.

3. HVAF WAY-AHEAD



This diagram illustrates a conceptual way-ahead with grossly over-simplified lines of thought and action. It depicts our ongoing efforts to identify and address **SERVICE GAPS** in the veteran community while being ever mindful of opportunities to expand the geographic **SERVICE AREA** of our programs and services. As we operate our current programs, we accumulate data and evidence to inform our efforts to expand, enhance, and modify our **EXISTING PROGRAMS** and **SERVICES** to adapt to a changing “market” with an increasingly younger veteran population requiring a greater emphasis on career development (not just employment), marriage and parenting, financial and retirement planning, home ownership, and overall health and well-being. In the last three years, we have invested significantly in upgrading and scaling our **SUPPORT SYSTEMS** such as automation and telephony; financial management, human resource and payroll, as well as substantial investments in facilities upgrades to improve the service life of our 18 properties and to improve the quality-of-life for the veterans we house. All these systems require life-cycle sustainment efforts which must be forecast, budgeted, and scheduled. As our programs and services evolve, and as our service area increases, these supporting systems must be sustained, upgraded, and scaled accordingly.



1,453
veterans
served



337
veterans
permanently
housed



190
veterans
employed



2,428
pantry visits



33,621
services
provided
to veterans



56,611
lbs of food,
clothing, and
hygiene items
distributed
to veterans

2020 OUTCOMES

While 2020 was an incredibly tough year, HVAF was still able to continue our mission in serving veterans and families. With additional funding and assistance, we were also able to provide 100+ veterans with a hotel room for immediate shelter - a service we have never been able to provide before. These numbers represent the specific ways we were able to support our Hoosier Heroes in 2020.

MEET MOREAU VETERANS VILLA'S FIRST TENANT: VIETNAM VETERAN BRUCE!

While Vietnam vet Bruce was spending the end of 2020 as a Veterans Villa tenant, the beginning of 2020 looked much different.

The Army veteran spent his first few months of the year homeless, as his landlord evicted him after missing rent. He was able to find a few different places to sleep. He stayed at his sister's and a few other shelters. As of March 2020, Bruce found himself living in his car in a CVS parking lot.

Thankfully, after first going to Volunteers Of America, he found HVAF. HVAF's Property Manager, Will Najera, helped him with the paperwork for living in one of the organization's Permanent Supportive Housing apartments. Formerly known as the Don Moreau, Sr. Apartments, the building received renovations and is now known as Moreau Veterans Villa. Bruce became the first tenant to live in the building after the renovations.

Bruce said he is better at budgeting now, and loves living at Veterans Villa. He is especially thankful for Will and Case Manager – April Vail. If he is going to be late for rent, he said they give him grace.

“They radiate compassion,” Bruce said. “If I’m going to be late on my rent, they understand.”

Although HVAF offers food at its pantry twice per week – Bruce said he has never had to worry about going. Thanks to some amazing organizations, such as Second Helpings and St. Vincent de Paul, his cupboards are always full.

After serving in the Vietnam War from 1965-1967, Bruce went on to become a Catholic priest. He even lived in Jamaica for many years working for Kingston's diocese. Although he is no longer officially involved with the diocese anymore, he holds mass in his living room every morning. He auctioned off almost all of his possessions and now enjoys living in his 1-bedroom apartment.

“My apartment is my chapel,” Bruce said. “I’m very happy here at Veterans Villa.”

**READ STORIES & WATCH VIDEOS
ABOUT OUR VETERANS:
[HVAF.ORG/BLOG](https://hva.org/blog)**

THANK YOU TO OUR

2020

DONORS

HVAF would like to thank our supporters for their generous financial support. Together we provided 33,621 services for 1,453 veterans in 2020. Your gifts directly impact HVAF's programs, services, and outreach efforts. This list reflects all monetary donations from January 1, 2020 to December 31, 2020.

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**Every effort has been made to ensure the accuracy of this listing. We apologize for any inadvertent errors or omissions.*

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in memory of Louis Reuter

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in memory of Robert Beck

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in memory of Indiana War World
II veterans who passed away
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in honor of Adin Goldstein's
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in honor of Bernie Kruse's
participation in the IU Health
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in memory of George "Danny"
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in honor of Jonathan Metzger

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Greg Richardson
in memory of Richard L.
Richardson

Melissa Ross
in memory of Tom Dial

Joy Lynn Rothrock
in memory of Donald W.
Moreau, Sr.

Teresa M. Russell
in memory of Louis Reuter

Ken & Susan Ryder
in memory of Joseph Simons

Barbara Schmid
in memory of Mary Cole Schmid

Mike Senn
in honor of Mark Sackett's father
Lyndsey Slane

Kevin Stark
in memory of Robert Carl Beck

Robert Stayton
in memory of John Burkhard

Robert Stayton
in memory of Vietnam Veteran
John Burkhard

Bill Stollenberg
in memory of Joseph Simons

Gregg & Karen Stroude
in honor of Louise Loyd's 95th
birthday

Rich Stumpf
in honor of Lone Thompson (WWII
Marine Veteran)

Mary Till
in memory of Tom Dial

Kathryn Tomey
in honor of Judge James M. Carr

Linda Toth
in memory of Tom Dial

Lee Toussant
in memory of Wes and Shiela
Anderson

Doris Anne Webster
in memory of Tom Dial

ORGANIZATIONS

911 Authority
in memory of Louis T. Reuter Jr.
Congregation Beth El Zedek
in honor of Adin Goldstein
Outrageous Crimson Classics - A Red
Hat Organization
in memory of Joseph Simons
Sandor Development
in honor of Rebecca Stark
The Capitol Group Companies
Charitable Foundation
in honor of Brandon Barnett
Tony Stewart Store
in honor of David Cline

DONOR HIGHLIGHT

ARROW MCLAREN SP & VUSE VAPOR



Arrow McLaren SP, alongside team sponsor Vuse Vapor, presented a wheelchair-accessible van to HVAF in July 2020. The van was presented at the IndyCar Experience at the Dallara IndyCar Factory near the Indianapolis Motor Speedway. Arrow McLaren SP Managing Director Taylor Keil presented the keys to HVAF President & CEO Brian Copes in front of a small, socially distanced group of veterans and team officials.

"As the largest non-profit provider to veterans in Indiana, this van will be a value-add to our service offerings. This generous donation is especially timely as we lean into Independence Day with our primary goal being to help our veterans find self-sufficiency and independence," Copes said of the gently-used van finding a new life and purpose in Indiana. "I'd like to thank Team AMSP and Vuse for the generous donation and support of those we serve."

The van will provide HVAF a smaller, more reliable alternative to their current 17-person transporter (with nearly 1/2 million miles!), as they fulfill their mission of supporting homeless and near homeless veterans throughout central Indiana. HVAF has 13 transitional properties housing 120 homeless veterans on any given night. Most, if not all, of these veterans are without their own vehicle. As part of HVAF's supportive wrap-around services, daily transportation is provided appointments at the VA Hospital and other medical offices, to HVAF's food and clothing pantry as well as other pantries in the food community, and to job interviews. This van will become a newer more reliable vehicle for HVAF staff and the veterans who are transported. It will provide an entirely new option for those veterans HVAF serves with mobility challenges.

“Our relationship with AMSP has impacted our company more than any other partnership in recent memory,” said Natasha Webster, herself a veteran and spokesperson for Vuse Vapor and AMSP team sponsor. “Everyone in our organization, from our CEO down, has gotten behind this. This will be the second vehicle we’ve donated this year- HVAF is the right organization, AMSP is the right team, and Indianapolis is the right city.”

INDIVIDUALS

Jenny Adler
Cmdr Bob Alverson
Jennifer Anderson
Aaron Ariel
Alan & Cindy Ariel
Mike & Diana Ashmore
Warren Blackwell
Valerie Bloomfield
Stephanie Blum
Steve & Melissa Boggs
Lisa Bowden
Charles Bowman
Al Bordas & Rebecca Haynes-Bordas
Larry & Betty Brookins
Brady Brooks
Amanda Bull
Davis Bunch
Eugene Campbell
Leonard Caponegro
Ann Caric
John Carlson
Francis Carman
Carolina Carnicelli
Jessi Cassade
Camille Coats
Brian & Donna Copes
Marjorie Courtney
Matt Cramer
Kaylan Dandridge
Brian & Vicki Davis
Nancy DeCamp
Vincent Dial
Lawrence & Jill Druskis
Ronald & Shawwna Duncan
Debra Eirand
David Elden
David English
Marina Evrard
Jack Fortune
Kris Glomski
Adria Grillo-Peck
Brad Grissom
April Grossman
Tom & Cindy Hackett
Anonymous
Larry Hammond
Donald Hay
Heidi Heiscren
Mr. Don Henn
Marianne Hughes
Richard L. Hull
Keri Hunter
Jack Jaffe
John Jarvis
Jonie Jaskiewicz
Nancy Jewell
David Jones Sr.
James, Heidi & Leo Jones
Ed Jordan
Joshua & Bethany Kempf
Stephen King
Susan Koenig
Al Kozimor
Ginger Kreil
Ken and Sharon Kriech
Kevin Krulewitch
Kyle Lazzell
Lauretta Long

John & Carol Longfellow
Thomas Lutes
Craig MacPherson
Sue Markham
Rackee Marshall
Tillie Mason
Krista Mathis
Ruth May
Chelsea McClain
Geoff McCuen
William McGray
Norma McKim
Heather Meiser
Erica Metzger
Curt Miller
James Miller
Kevin Moore
Marinelle Morgan
Theresa Munsch
Martha Myers
Emily F. Myles
Mattie Nieves
Becky O'Connor
Gorgi Parks Fulper
Rae Pearson
Penny & Patty Peterman
Pete Peterman
Roxane Piepenbrok
Adam Pierce
Jeff Piper
Greg & Camellia Poplarski
Kelvin Prince
Lloyd Proctor
Larry Pruski
Kathy Reed
Jasmine Reynolds
Anne E. Riley
Leah Ring
Vern Roach
David & Kathy Robertson
Mike Roll
Trinity Roman
Hayden Schow
Robert Schutt & Patricia Y
Holly Schwab
Randall Sloan
Dennis Smalling
Don Smith
William L Spellman
Jeffery Spencer
Dorothy St. Martin
Megan Stroude
Le-Angela Thompson
Ashlee Walls
Herman Ward
William Ward
Kathryn Wasilko
Sherry Watkins
Marcia Weedman
Jim Wells
Sandy Welter
Teresa White
Jack & Julia Wickes
Ricky Wilkinson
Jason Williams
Tom Williams
David Wilson
Jay Wirts
Sandy Woodward
Alan & Eva Yackey

Chris York
Jeffery L. Young
Benjamin Ziolkowski

ORGANIZATIONS

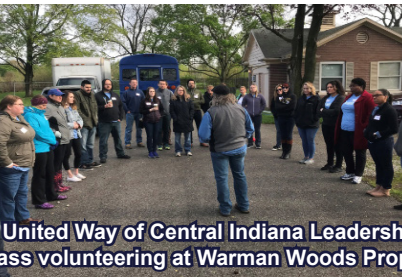
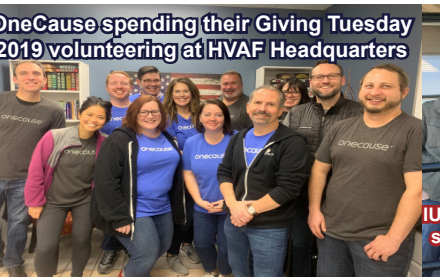
5.11 Tactical Allegion	City of Columbus
American Freedom Distillery/Horse Solider Bourbon	Lilly Pins and Needles
American Legion Auxiliary Unit 103	Major Hugh Dinwiddle DAR Chapter
American Legion Auxiliary Unit 145	MEP Holding / Edwards Employees
American Legion Auxiliary Unit 182	Meridian Street Foundation
American Legion Auxiliary Unit 249	Mission One
American Legion Auxiliary Unit 497	National American Legion
American Legion Auxiliary Unit 500	National Honor Society
American Legion Post 34	National Society Daughters of The American Revolution, Horseshoe
American Legion Post 145	Prairie Chapter
American Legion Post 155	NeighborCare of Chapel Hill
American Legion Post 391	Neovia Logistics
American Legion Post 464	New Hope Presbyterian Church
American Legion Post 497	Oasis at 56th- Gardant Management Solutions
American Legion Post 500	Oldcastle Building Envelope
American Legion Riders Post 103	Our Savior's Lutheran Church
American Legion Riders Post 497	Phi Kappa Psi Fraternity
American Surety Company	Prime Life Enrichment
Anonymous	Rotary Club of Indianapolis
AT&T Pioneers	RSM US LLP
AUSA Indiana Chapter	Sammy L. Davis VVA Chapter 295
Balkamp / NAPA	Samuel Bryan Chapter, NSDAR
Blue Star Hoosier Mothers Chapter 3	SaniGo
Bombas	Second Helpings
Bosma Enterprises	SEP Foundation, a fund of Hamilton County Community Foundation
Boy Scouts Troop 431	Sevens & Howard, P.C.
Brooklyn Christian Church	Shiel Sexton Company Inc.
Brownsburg High School History Club	Sitel Group
Calvary Baptist Church	Sons of American Legion Post 145
Caroline Scott Harrison Chapter NSDAR	Staffmark
Carrington Mortgage	Targeted Direction LLC
Circle City Relief- Conquest Cycling	The Play School
CNO Financial Group, Inc.	The Sport Zone
Colfax Communications, LLC	Traders Point Christian Church
Cornerstone Lutheran Church	Tri State Coca-Cola Bottling Co
Covance Central Lab Services	Tyson Foods
Crossroads of Grace Ministries	Urology of Indiana
Cummins Inc.	Veterans Memorial Chapel, Inc.
Dream Cuts	VFW Auxiliary Post 98
Eli Lilly and Company	VFW Auxiliary Post 261
Epsilon Sigma Alpha - Eta Pi Chapter	VFW Auxiliary Post 908
Epsilon Sigma Alpha Gamma Pi Chapter	VFW Auxiliary Post 7840
Express Employment Professionals	VFW Auxiliary to Greenwood Memorial Post 5864
Family of God Church (Paragon)	VFW Post 98
Family of God Church (Spencer)	VFW Post 1157
Franklin Elks	VFW Post 1587 Auxiliary
Gleaners Food Bank of Indiana	VFW Post 2999
GoldMember Cigars	VFW Post 6978
Greenfield Elks Lodge 1720	Vuse Vapor
Heidelberg Haus	Westfield Lions Club
Indiana Dames of The Court of Honor	Winsupply of Indianapolis
Indiana Elks State Association	Wish for Our Heroes Inc.
Indiana Farm Bureau Insurance	Woman's Life Insurance Society Chapter 715
Leadership Academy	Women Embracing Transition Inc.
Indiana Guard Reserve- IGR	Zionsville American Legion Post 79
Indiana State Museum	
Indiana University Health Methodist Hospital	
Indianapolis Colts	
IndyWest Harley-Davidson	
Insperty	
International Facility Management Association	

IU Home Care
 Jameson Camp Youth Leadership
 Program
 John Conner DAR Chapter
 Jones Lang LaSalle America Inc.
 Knights of Columbus
 Lilly Pins and Needles
 Major Hugh Dinwiddie DAR Chapter
 MEP Holding / Edwards Employees
 Meridian Street Foundation
 Mission One
 National American Legion
 National Honor Society
 National Society Daughters of The
 American Revolution, Horseshoe
 Prairie Chapter
 NeighborCare of Chapel Hill
 Neovia Logistics
 New Hope Presbyterian Church
 Oasis at 56th- Gardant Management
 Solutions
 Oldcastle Building Envelope
 Our Savior's Lutheran Church
 Phi Kappa Psi Fraternity
 Prime Life Enrichment
 Rotary Club of Indianapolis
 RSM US LLP
 Sammy L. Davis VVA Chapter 295
 Samuel Bryan Chapter, NSDAR
 SaniGo
 Second Helpings
 SEP Foundation, a fund of Hamilton
 County Community Foundation
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 Post 5864
 VFW Post 98
 VFW Post 1157
 VFW Post 1587 Auxiliary
 VFW Post 2999
 VFW Post 6978
 Vuse Vapor
 Westfield Lions Club
 Winsupply of Indianapolis
 Wish for Our Heroes Inc.
 Woman's Life Insurance Society
 Chapter 715
 Women Embracing Transition Inc.
 Zionville American Legion Post 79

“HVAF is such a great organization, that does wonderful things for homeless veterans in Indiana! Glad I could help my fellow veterans!”

-Jason M., Donor

**Every effort has been made to ensure the accuracy of this listing. We apologize for any inadvertent errors or omissions.*



THANK YOU TO OUR

2019

2082

TOTAL VOLUNTEERS

11,603

TOTAL VOLUNTEERS HOURS

\$295,000

MONEY WE SAVED WITH VOLUNTEERS

2019-2020 VOLUNTEERS

221

TOTAL VOLUNTEERS

2,104

TOTAL VOLUNTEERS HOURS

\$56,000

MONEY WE SAVED WITH VOLUNTEERS

2020



THANK YOU FOR SUPPORTING OUR VETERANS AND THEIR FAMILIES.

MISSION:

HVAF of Indiana houses, supports, and advocates for all veterans and their families to help them achieve the best possible quality of life.

VISION:

Hope, housing, and self-sufficiency for all veterans and their families.

CONNECT WITH US:



964 N. Pennsylvania St.
Indianapolis, IN 46204



hvaf.org



hvaf@hvaf.org



317.951.0688



[@hvafofindiana](https://www.instagram.com/hvafofindiana)

[#HoosierHeroes](https://www.instagram.com/hoosierheroes)